



Training Sessions Attendance

- All Athletes should arrive early before sessions to allow for proper change of athletic attire prior to the session start time. If disruptive, late arrival to a session may result in the refusal of admission.
- Only NeverSleepAthletics LLC Athletes will be able to search for and book training sessions.

Cancellations & No Shows

Individuals who fail to turn up for any and all sessions or activities will be treated as follows:

- All sessions missed will be at a loss of the client if NeverSleepAthletics was notified by phone or email of the occurrence within a 6 hour time frame for sessions starting after 12pm and prior day for sessions earlier than 12pm.
- Please note, late cancellations (less than 6 hours for a facility/activity booking) will be treated as a no show.
- Any activity or session you have booked but can no longer attend can be cancelled:
 - In person at NSA Hoops Training facility, by emailing “neversleepathletics.com” or by phone 612-875-8698
- NeverSleepAthletics LLC reserves the right to change or cancel any session at any time prior to the start. In the event of a change or cancellation NeverSleepAthletics LLC will endeavor to provide as much advance warning as possible.

Communication

We may contact you about promotions & events, our services & facilities, and important operational information about the Athletic Facility. If you are NOT willing to receive this information, please advise us by email at neversleepathletics@gmail.com

Media & Photography Policy

- NeverSleepAthletics LLC recognizes that from time to time the use of Information Communication Technology (ICT) and photographic & video equipment may be requested in its facilities (this includes all devices capable of capturing photographic and video content, including smartphones).
- Anyone intending to use ICT and/or photographic and video equipment at NeverSleepAthletics LLC must gain approval in advance and comply with the full terms and conditions outlined in the 'Media & Photography Policy'
- Please be aware that: NeverSleepAthletics personnel or authorized photographers/videographers may be present around the facility from time to time and cameras in and around the NeverSleepAthletics Facility may be active for match analysis, promotional and publicity purposes.

Footwear

- Athletes must come prepared with appropriate and clean footwear as an essential requirement of training.

Health and Safety

- All facility users MUST read and answer the Release and Parent/Guardian Waiver of Liability prior to using any of the facilities at NeverSleepAthletics LLC. The Release and Parent/Guardian Waiver of Liability is available online www.neversleepathletics.com. Please seek the advice of a medical professional if you at any point have healthcare concerns before using any of our facilities.
- To ensure the safety of our athletes all new facility users, who have never used the gym before, must complete an introductory evaluation session.

Medical Information

- It is your responsibility to inform us of any existing medical conditions and of any changes to you or your children's medical information, so that our records are up to date. If there are any changes to your medical information please let us know as soon as possible.

Personal Property

- Neither NeverSleepAthletics LLC or its employed associates will be responsible for the loss of members' property while use is made of the Athletic Center or related facilities.

Personal Information

- The information we hold about you will not be passed on to any other organization.
NeverSleepAthletics LLC Terms & Conditions Last updated March 2024